



# CITY OF BILLINGS, MONTANA 2009

Report of Demographic Subgroup Comparisons

## CONTENTS

Survey Background.....	1
About The National Citizen Survey™ .....	1
Understanding the Results .....	2
“Don’t Know” Responses .....	2
Understanding the Tables.....	2
Comparisons .....	3

## **SURVEY BACKGROUND**

### **ABOUT THE NATIONAL CITIZEN SURVEY™**

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA).

The survey and its administration are standardized to assure high quality survey methods and comparable results across The National Citizen Survey™ jurisdictions. Participating households are selected at random and the household member who responds is selected without bias. Multiple mailings give each household more than one chance to participate with self-addressed and postage paid envelopes. Results are statistically weighted to reflect the proper demographic composition of the entire community.

The National Citizen Survey™ customized for this jurisdiction was developed in close cooperation with local jurisdiction staff. The City of Billings staff selected items from a menu of questions about services and community problems; they defined the jurisdiction boundaries NRC used for sampling; and they provided the appropriate letterhead and signatures for mailings. City of Billings staff also determined local interest in a variety of add-on options to The National Citizen Survey™ Basic Service.

One of the add-on options that Billings chose was to have crosstabulations of evaluative questions 1-18 by demographic questions D3 (length of residency in Billings), D9 (annual household income), D12 (age of respondent) and D13 (gender of respondent).

## UNDERSTANDING THE RESULTS

### “DON’T KNOW” RESPONSES

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in Appendix A. However, these responses have been removed from the analyses presented in the body of the report. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

### UNDERSTANDING THE TABLES

In this report, comparisons between demographic subgroups are shown. For most of the questions, we have shown only one number for each question. We have summarized responses to show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good”, or the percent of respondents who felt the rate of growth was “about right.”

ANOVA and chi-square tests of significance were applied to these comparisons of survey questions by demographic subgroups. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between subgroups are due to chance; or in other words, a greater than 95% probability that the differences observed are “real.” Where differences were statistically significant, they are marked in gray.

## COMPARISONS

Cells shaded grey indicate statistically significant differences between subgroups.

Question 1: Quality of Life (Percent "excellent" or "good")												
Please rate each of the following aspects of quality of life in Billings:	Respondent age			Respondent gender		Length of residency			Household income			
	18-34	35-54	55+	Female	Male	5 years or less	6 to 20 years	More than 20 years	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more
Billings as a place to live	85%	86%	91%	87%	88%	83%	86%	90%	78%	89%	87%	95%
Your neighborhood as a place to live	72%	82%	85%	78%	82%	70%	81%	83%	67%	80%	83%	89%
Billings as a place to raise children	83%	81%	81%	80%	85%	75%	85%	83%	79%	81%	83%	88%
Billings as a place to work	62%	68%	74%	71%	65%	66%	68%	68%	55%	65%	72%	75%
Billings as a place to retire	51%	51%	73%	62%	55%	54%	62%	59%	55%	65%	56%	54%
The overall quality of life in Billings	75%	80%	86%	81%	80%	78%	84%	78%	65%	84%	81%	88%

Question 2: Community Characteristics (Percent "excellent" or "good")												
Please rate each of the following characteristics as they relate to Billings as a whole:	Respondent age			Respondent gender		Length of residency			Household income			
	18-34	35-54	55+	Female	Male	5 years or less	6 to 20 years	More than 20 years	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more
Sense of community	52%	58%	69%	63%	55%	60%	58%	60%	62%	60%	59%	58%
Openness and acceptance of the community towards people of diverse backgrounds	36%	46%	63%	47%	50%	41%	42%	56%	48%	45%	48%	55%
Overall appearance of Billings	54%	48%	66%	62%	48%	56%	59%	53%	67%	57%	52%	46%
Cleanliness of Billings	50%	42%	55%	56%	40%	52%	52%	45%	54%	51%	48%	44%
Overall quality of new development in Billings	68%	64%	73%	71%	65%	83%	64%	63%	68%	68%	64%	76%
Variety of housing options	47%	53%	64%	55%	55%	58%	55%	53%	48%	52%	56%	64%
Overall quality of business and service establishments in Billings	66%	73%	76%	72%	72%	75%	70%	71%	71%	68%	76%	72%
Shopping opportunities	66%	68%	78%	71%	71%	79%	65%	70%	73%	70%	76%	63%
Opportunities to attend cultural activities	34%	57%	70%	54%	56%	54%	51%	56%	54%	56%	55%	54%
Recreational opportunities	47%	54%	64%	55%	55%	67%	58%	48%	49%	57%	58%	54%
Employment opportunities	35%	48%	53%	49%	42%	51%	41%	45%	40%	38%	55%	47%
Educational opportunities	61%	66%	80%	69%	69%	71%	63%	72%	64%	69%	71%	71%
Opportunities to participate in social events and activities	50%	62%	73%	63%	61%	66%	60%	61%	62%	60%	62%	64%
Opportunities to participate in religious or spiritual events and activities	83%	80%	85%	79%	86%	82%	79%	84%	78%	85%	84%	81%
Opportunities to volunteer	80%	82%	88%	85%	81%	79%	82%	86%	82%	85%	83%	88%
Opportunities to participate in community matters	52%	62%	66%	63%	58%	58%	58%	62%	55%	60%	60%	71%
Ease of car travel in Billings	61%	61%	55%	61%	57%	59%	59%	59%	47%	60%	64%	69%
Ease of bus travel in Billings	34%	33%	42%	37%	36%	32%	34%	39%	35%	42%	33%	32%
Ease of bicycle travel in Billings	25%	24%	28%	26%	25%	27%	23%	27%	35%	30%	21%	16%

Question 2: Community Characteristics (Percent "excellent" or "good")												
Please rate each of the following characteristics as they relate to Billings as a whole:	Respondent age			Respondent gender		Length of residency			Household income			
	18-34	35-54	55+	Female	Male	5 years or less	6 to 20 years	More than 20 years	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more
Ease of walking in Billings	46%	47%	46%	44%	50%	51%	42%	48%	51%	56%	39%	46%
Availability of paths and walking trails	40%	36%	46%	39%	42%	44%	33%	43%	44%	47%	36%	34%
Traffic flow on major streets	22%	30%	33%	27%	31%	27%	29%	29%	30%	30%	28%	29%
Amount of public parking	23%	26%	34%	28%	27%	32%	22%	29%	26%	25%	26%	37%
Availability of affordable quality housing	27%	27%	41%	31%	32%	31%	27%	34%	23%	27%	37%	39%
Availability of affordable quality child care	20%	25%	44%	31%	27%	29%	21%	34%	31%	21%	31%	37%
Availability of affordable quality health care	44%	52%	69%	56%	54%	62%	51%	54%	50%	51%	57%	65%
Availability of affordable quality food	56%	58%	74%	61%	64%	64%	57%	65%	63%	59%	62%	69%
Availability of preventive health services	51%	62%	74%	61%	65%	61%	54%	69%	63%	61%	62%	66%
Air quality	55%	47%	58%	51%	56%	64%	51%	49%	60%	55%	49%	54%
Quality of overall natural environment in Billings	57%	55%	68%	59%	61%	67%	55%	59%	64%	63%	54%	63%
Overall image or reputation of Billings	61%	58%	76%	68%	62%	65%	67%	62%	63%	70%	63%	61%

Question 3: Growth (Percent "too fast")												
Please rate the speed of growth in the following categories in Billings over the past 2 years:	Respondent age			Respondent gender		Length of residency			Household income			
	18-34	35-54	55+	Female	Male	5 years or less	6 to 20 years	More than 20 years	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more
Population growth	35%	39%	41%	40%	36%	30%	33%	45%	40%	42%	39%	25%
Retail growth (stores, restaurants, etc.)	p	32%	33%	27%	26%	14%	29%	31%	27%	30%	24%	25%
Jobs growth	1%	3%	8%	3%	5%	3%	4%	4%	4%	6%	4%	2%

Question 4: Code Enforcement (Percent at least a "minor" problem)												
	Respondent age			Respondent gender		Length of residency			Household income			
	18-34	35-54	55+	Female	Male	5 years or less	6 to 20 years	More than 20 years	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more
To what degree, if at all, are run down buildings, weed lots or junk vehicles a problem in Billings?	98%	96%	95%	96%	96%	96%	98%	95%	94%	95%	97%	98%

Question 5: Community Safety (Percent "very" or "somewhat" safe)												
Please rate how safe or unsafe you feel from the following in Billings:	Respondent age			Respondent gender		Length of residency			Household income			
	18-34	35-54	55+	Female	Male	5 years or less	6 to 20 years	More than 20 years	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more
Violent crime (e.g., rape, assault, robbery)	64%	68%	69%	61%	74%	73%	63%	66%	53%	68%	72%	77%
Property crimes (e.g., burglary, theft)	34%	48%	52%	45%	45%	51%	45%	42%	37%	45%	47%	51%
Environmental hazards, including toxic waste	67%	60%	66%	56%	73%	71%	57%	64%	61%	60%	66%	66%



Question 6: Personal Safety (Percent "very" or "somewhat" safe)												
Please rate how safe or unsafe you feel:	Respondent age			Respondent gender		Length of residency			Household income			
	18-34	35-54	55+	Female	Male	5 years or less	6 to 20 years	More than 20 years	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more
In your neighborhood during the day	90%	95%	94%	93%	93%	86%	95%	95%	88%	93%	95%	96%
In your neighborhood after dark	70%	76%	76%	70%	80%	74%	71%	77%	65%	73%	78%	85%
In Billings' downtown area during the day	75%	80%	81%	76%	82%	73%	81%	80%	78%	77%	83%	79%
In Billings' downtown area after dark	35%	35%	36%	29%	43%	31%	35%	37%	34%	35%	36%	38%

Questions 7 and 8: Crime Victimization and Reporting (Percent "yes")												
	Respondent age			Respondent gender		Length of residency			Household income			
	18-34	35-54	55+	Female	Male	5 years or less	6 to 20 years	More than 20 years	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more
During the past twelve months, were you or anyone in your household the victim of any crime?	20%	23%	10%	17%	19%	14%	22%	17%	21%	16%	15%	17%
If yes, was this crime (these crimes) reported to the police?	95%	68%	71%	79%	77%	90%	87%	67%	84%	84%	68%	73%

Question 9: Resident Behaviors (Percent at least once in past 12 months)												
In the last 12 months, about how many times, if ever, have you or other household members participated in the following activities in Billings?	Respondent age			Respondent gender		Length of residency			Household income			
	18-34	35-54	55+	Female	Male	5 years or less	6 to 20 years	More than 20 years	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more
Used Billings public libraries or their services	62%	68%	66%	65%	65%	67%	65%	65%	69%	62%	61%	79%
Used Billings recreation centers	62%	58%	48%	56%	56%	55%	56%	56%	57%	57%	58%	52%
Participated in a recreation program or activity	47%	50%	36%	43%	46%	40%	49%	43%	44%	37%	49%	49%
Visited a neighborhood park or City park	99%	95%	83%	91%	94%	93%	93%	92%	90%	93%	95%	94%
Ridden a local bus within Billings	17%	20%	16%	16%	20%	19%	17%	17%	30%	14%	17%	13%
Attended a meeting of local elected officials or other local public meeting	17%	35%	27%	23%	31%	19%	24%	32%	26%	21%	30%	34%
Watched a meeting of local elected officials or other local public meeting on cable television	44%	62%	70%	56%	62%	46%	56%	68%	62%	54%	58%	65%
Read Billings Newsletter	58%	67%	66%	62%	65%	58%	63%	67%	60%	61%	69%	66%
Visited the City of Billings Web site (at www.ci.billings.mt.us)	58%	59%	33%	49%	51%	62%	42%	49%	46%	44%	56%	57%
Recycled used paper, cans or bottles from your home	68%	77%	80%	78%	72%	65%	77%	78%	72%	74%	77%	73%
Volunteered your time to some group or activity in Billings	57%	66%	58%	60%	61%	55%	63%	61%	50%	61%	62%	67%
Participated in religious or spiritual activities in Billings	60%	69%	68%	63%	69%	60%	70%	66%	63%	66%	62%	78%
Participated in a club or civic group in Billings	25%	45%	40%	36%	38%	27%	37%	42%	29%	40%	35%	49%
Provided help to a friend or neighbor	98%	99%	95%	98%	98%	95%	98%	99%	94%	98%	99%	98%

Question 10: Neighborliness (Percent at least once per month)												
	Respondent age			Respondent gender		Length of residency			Household income			
	18-34	35-54	55+	Female	Male	5 years or less	6 to 20 years	More than 20 years	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more
About how often, if at all, do you talk to or visit with your immediate neighbors (people who live in the 10 or 20 households that are closest to you)?	79%	88%	82%	79%	88%	78%	83%	86%	83%	78%	87%	87%

Question 11: Service Quality (Percent "excellent" or "good")												
Please rate the quality of each of the following services in Billings:	Respondent age			Respondent gender		Length of residency			Household income			
	18-34	35-54	55+	Female	Male	5 years or less	6 to 20 years	More than 20 years	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more
Police services	55%	66%	76%	69%	63%	60%	65%	68%	56%	72%	67%	67%
Fire services	85%	88%	93%	91%	87%	89%	89%	88%	89%	91%	90%	85%
Ambulance or emergency medical services	81%	82%	89%	86%	84%	82%	82%	87%	82%	87%	84%	88%
Crime prevention	39%	47%	58%	49%	47%	41%	43%	53%	47%	53%	44%	52%
Fire prevention and education	69%	66%	79%	74%	69%	68%	70%	73%	81%	71%	67%	71%
Municipal courts	43%	48%	65%	55%	50%	48%	50%	55%	50%	61%	49%	53%
Traffic enforcement	40%	39%	48%	42%	43%	42%	43%	42%	45%	52%	38%	36%
Street repair	17%	23%	25%	24%	19%	23%	24%	20%	23%	27%	17%	24%
Street cleaning	33%	43%	42%	41%	39%	37%	44%	38%	34%	44%	38%	40%
Street lighting	36%	40%	39%	35%	43%	39%	37%	39%	34%	42%	41%	34%
Snow removal	15%	21%	32%	21%	25%	17%	23%	25%	17%	28%	22%	22%
Sidewalk maintenance	30%	25%	33%	30%	28%	26%	26%	32%	26%	33%	26%	36%
Traffic signal timing	34%	41%	47%	43%	38%	41%	43%	38%	39%	37%	47%	37%
Bus or transit services	39%	42%	56%	44%	48%	46%	35%	52%	47%	47%	46%	42%
Garbage collection	81%	86%	86%	85%	84%	86%	80%	86%	77%	83%	90%	86%
Recycling	34%	32%	37%	35%	34%	34%	29%	37%	38%	41%	28%	25%
Yard waste pick-up	34%	50%	60%	47%	52%	47%	45%	53%	39%	49%	54%	55%
Storm drainage	39%	47%	57%	44%	52%	62%	45%	45%	50%	46%	50%	48%
Drinking water	54%	70%	73%	66%	66%	55%	66%	71%	61%	61%	71%	73%
Sewer services	68%	79%	80%	76%	78%	78%	75%	77%	73%	75%	81%	81%
Power (electric and/or gas) utility	65%	70%	83%	71%	75%	71%	69%	75%	66%	76%	73%	78%
City parks	72%	74%	78%	75%	74%	81%	74%	72%	77%	77%	73%	73%
Recreation programs or classes	55%	64%	65%	64%	60%	70%	50%	66%	57%	64%	64%	67%
Recreation centers or facilities	48%	52%	58%	57%	49%	65%	49%	51%	55%	58%	52%	46%
Land use, planning and zoning	30%	31%	34%	36%	28%	33%	33%	30%	34%	32%	29%	35%

Question 11: Service Quality (Percent "excellent" or "good")												
Please rate the quality of each of the following services in Billings:	Respondent age			Respondent gender		Length of residency			Household income			
	18-34	35-54	55+	Female	Male	5 years or less	6 to 20 years	More than 20 years	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more
Code enforcement (weeds, abandoned buildings, etc)	21%	26%	22%	25%	22%	21%	25%	23%	33%	23%	21%	20%
Animal control	54%	51%	50%	52%	52%	61%	51%	49%	51%	52%	54%	53%
Economic development	39%	49%	55%	53%	42%	45%	49%	48%	39%	50%	46%	58%
Health services	58%	80%	82%	73%	76%	70%	70%	78%	63%	69%	80%	85%
Services to seniors	60%	61%	71%	63%	68%	71%	59%	66%	63%	71%	65%	61%
Services to youth	36%	40%	54%	44%	43%	50%	36%	46%	49%	42%	41%	47%
Services to low-income people	38%	37%	47%	39%	43%	51%	29%	43%	37%	39%	45%	42%
Public library services	60%	68%	78%	71%	66%	74%	61%	70%	65%	71%	72%	64%
Public information services	45%	50%	60%	52%	51%	66%	42%	51%	51%	56%	49%	56%
Public schools	52%	59%	73%	61%	62%	62%	56%	64%	62%	61%	62%	62%
Cable television	58%	64%	72%	67%	63%	64%	62%	68%	74%	59%	61%	77%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	42%	42%	54%	43%	48%	45%	47%	44%	54%	46%	39%	48%
Preservation of natural areas such as open space, farmlands and greenbelts	34%	35%	40%	34%	39%	43%	37%	33%	32%	42%	32%	41%

Question 12: Government Services Overall (Percent "excellent" or "good")												
Overall, how would you rate the quality of the services provided by each of the following?	Respondent age			Respondent gender		Length of residency			Household income			
	18-34	35-54	55+	Female	Male	5 years or less	6 to 20 years	More than 20 years	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more
The City of Billings	57%	51%	69%	59%	57%	63%	58%	56%	60%	62%	52%	62%
The Federal Government	46%	32%	54%	48%	40%	59%	47%	36%	44%	48%	42%	41%
The State Government	55%	42%	57%	53%	48%	61%	50%	47%	58%	55%	49%	41%
Yellowstone County Government	57%	42%	61%	54%	52%	59%	53%	50%	52%	60%	49%	50%

Question 13: Contact with City Employees (Percent "yes")												
	Respondent age			Respondent gender		Length of residency			Household income			
	18-34	35-54	55+	Female	Male	5 years or less	6 to 20 years	More than 20 years	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more
Have you had any in-person or phone contact with an employee of the City of Billings within the last 12 months (including police, receptionists, planners or any others)?	62%	58%	47%	52%	59%	54%	52%	59%	56%	52%	53%	64%

Question 14: City Employees (Percent "excellent" or "good")												
What was your impression of the employee(s) of the City of Billings in your most recent contact?	Respondent age			Respondent gender		Length of residency			Household income			
	18-34	35-54	55+	Female	Male	5 years or less	6 to 20 years	More than 20 years	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more
Knowledge	87%	75%	77%	77%	83%	87%	79%	76%	72%	81%	88%	73%
Responsiveness	74%	57%	68%	65%	67%	79%	60%	64%	65%	63%	68%	71%
Courtesy	85%	65%	78%	72%	79%	85%	71%	72%	72%	71%	79%	81%
Overall impression	83%	65%	71%	72%	74%	87%	68%	70%	66%	77%	74%	76%

Question 15: Government Performance (Percent "excellent" or "good")												
Please rate the following categories of Billings government performance:	Respondent age			Respondent gender		Length of residency			Household income			
	18-34	35-54	55+	Female	Male	5 years or less	6 to 20 years	More than 20 years	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more
The value of services for the taxes paid to Billings	43%	31%	52%	39%	45%	50%	44%	36%	44%	47%	39%	37%
The overall direction that Billings is taking	60%	43%	58%	56%	49%	68%	53%	46%	51%	55%	50%	57%
The job Billings government does at welcoming citizen involvement	42%	34%	46%	37%	44%	48%	37%	39%	51%	48%	33%	36%
The job Billings government does at listening to citizens	25%	18%	32%	26%	23%	31%	25%	22%	22%	28%	25%	23%

Question 16: Recommendation and Longevity (Percent "somewhat" or "very" likely)												
Please indicate how likely or unlikely you are to do each of the following:	Respondent age			Respondent gender		Length of residency			Household income			
	18-34	35-54	55+	Female	Male	5 years or less	6 to 20 years	More than 20 years	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more
Recommend living in Billings to someone who asks	87%	84%	89%	88%	85%	87%	91%	83%	82%	89%	86%	88%
Remain in Billings for the next five years	77%	92%	90%	86%	89%	77%	86%	92%	83%	91%	84%	94%

Question 17: Impact of the Economy (Percent "somewhat" or "very" positive)												
	Respondent age			Respondent gender		Length of residency			Household income			
	18-34	35-54	55+	Female	Male	5 years or less	6 to 20 years	More than 20 years	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	8%	9%	16%	12%	11%	11%	7%	14%	15%	10%	11%	11%

Question 18a: Policy Question 1												
To what extent would you support or oppose the following potential efforts to delay, reduce or eliminate property tax increases? (Percent "somewhat" or "strongly" support)	Respondent age			Respondent gender		Length of residency			Household income			
	18-34	35-54	55+	Female	Male	5 years or less	6 to 20 years	More than 20 years	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more
Reduce City Hall operating hours	64%	56%	53%	58%	57%	56%	54%	60%	50%	60%	56%	64%
Reduce Library operating hours	41%	42%	42%	39%	44%	32%	36%	49%	41%	37%	44%	46%
Close one of seven fire stations	2%	12%	18%	8%	14%	10%	7%	14%	10%	11%	11%	14%
Reduce park maintenance	11%	22%	26%	17%	23%	15%	16%	25%	22%	23%	18%	16%
Eliminate recreation programs	21%	28%	28%	20%	33%	24%	22%	29%	28%	25%	25%	26%
Reduce MET Transit operations	19%	24%	26%	15%	33%	15%	17%	31%	20%	26%	21%	29%
Close one or more public swimming or wading pools	24%	22%	25%	23%	24%	31%	16%	25%	30%	25%	21%	21%

Question 18b: Policy Question 2												
Percent "somewhat" or "strongly" support	Respondent age			Respondent gender		Length of residency			Household income			
	18-34	35-54	55+	Female	Male	5 years or less	6 to 20 years	More than 20 years	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more
To what extent would you support or oppose creating a citywide Park Maintenance District to increase park construction and improve grounds maintenance?	81%	73%	72%	78%	72%	79%	81%	69%	76%	71%	76%	81%



Question 18c: Policy Question 3												
Percent "somewhat" or "strongly" support	Respondent age			Respondent gender		Length of residency			Household income			
	18-34	35-54	55+	Female	Male	5 years or less	6 to 20 years	More than 20 years	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more
The City's charter limits the amount of property taxes the city can collect (currently \$2,421 on a house valued at \$200,000). If the city were to remove this limit, it would, along with all other cities and counties, be held to the State of Montana's statute that allows additional property tax to be collected in order to produce taxes equal to the prior year, plus growth and inflation. To what extent do you support or oppose removing the City's current limit and adopting the State's limit?	27%	24%	26%	22%	30%	25%	30%	22%	26%	22%	25%	34%

Question 18d: Policy Question 4												
What is the most pressing issue for our city government to address at this time?	Respondent age			Respondent gender		Length of residency			Household income			
	18-34	35-54	55+	Female	Male	5 years or less	6 to 20 years	More than 20 years	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more
Governance: public trust, city lawsuits community relations (police department included)	12%	23%	21%	13%	25%	11%	15%	25%	13%	15%	23%	23%
Economic Sustainability: development, employment, affordability (affordable housing, cost of living)	20%	17%	10%	14%	18%	15%	15%	16%	28%	12%	15%	11%
Public Safety: crime, gangs, increase police presence, safety services	6%	13%	16%	18%	5%	10%	17%	10%	14%	12%	9%	13%
Infrastructure: street maintenance, lighting, utilities, bridges, storm drainage, snow removal	6%	4%	10%	7%	6%	13%	6%	4%	11%	5%	5%	9%
Finance: taxation, budget issues, maintaining levels of service	6%	14%	15%	9%	15%	5%	10%	17%	6%	14%	14%	14%
Social Services: services to youth, seniors, low income, homeless, healthcare	13%	3%	3%	7%	5%	8%	4%	6%	4%	12%	6%	0%
Education: funding, quality, opportunity	7%	7%	2%	9%	2%	10%	9%	1%	8%	3%	2%	14%
Transportation: traffic enforcement, traffic lights/signage, public transit, traffic flow, pedestrian options	13%	9%	14%	11%	13%	15%	10%	12%	8%	14%	12%	13%
Other	18%	7%	11%	12%	11%	13%	13%	10%	9%	14%	15%	2%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%