



PLANNING DIVISION
"SERVING BILLINGS, BROADVIEW AND YELLOWSTONE COUNTY"
PLANNING & COMMUNITY SERVICES DEPARTMENT
2825 3RD AVENUE NORTH, 4TH FLOOR
BILLINGS, MONTANA 59101
PHONE: (406) 247-8676 EMAIL: PLNONLINE@BILLINGSMT.GOV



Planning Division is providing electronic service for all permits and projects

Planning staff has been working hard to adjust daily operations to meet the needs and demands of customers during this unprecedented time. Our staff is working daily answering phones, checking emails and processing plans and applications electronically. To better serve you, we are excited to roll out electronic submittal of all permits and projects. This includes fence permits, certificate of surveys, subdivisions, zone changes and everything in-between!

Beginning Monday, April 3, 2020 all applications will need to be submitted via the Citizen Access Portal at <https://services.billingsmt.gov/citizenaccess/>

Though we are able to accept all applications through the CA portal we know we still have strides to make in ensuring this portal is as user friendly as possible. Please bear with us as we continue to work towards better serving you.

Additionally, to continue to serve customers and the public, there will be a pick up and drop off area set up in the 1st Floor Conference Room of the Miller Building where customers for Building, Planning and Code Enforcement may drop off materials and pick up completed plans and applications during regular business hours.

If you have questions during this transition or feedback related to how we can improve your experience, please call 406-247-8676 or send an email to plnonline@billingsmt.gov